

Booking / Hire Charge

A booking / reservation fee of £75 per cottage is payable immediately. This is not refundable, but is deductible from the hire charge. The hire charge must be paid at least 8 weeks before the date of arrival or, in the case of a booking made less than 8 weeks before the date of arrival, at the time of booking.

If an early payment discount has been given, payment in full will be required to secure the discount and to confirm the booking.

What's Included

The use of the cottage: lounge / dining and kitchen area, shower room, two double bedrooms, an en suite twin room and one bedroom with adult size bunk beds, sleeping eight in total. The en suite twin room is not available when you qualify for the small party discount rate.

Bed linen for all required beds, tea towels and bath mats for the shower rooms. Electricity, central heating and wood for use in the stove.

A full inventory will be sent out with the receipt for the hire charge, but the equipment includes wood burning stove, television [with Freesat channels], dvd, fridge freezer, fan oven, halogen hob, microwave, dishwasher and washing machine, outdoor picnic table and barbeque.

What's Not Included

Towels. And there is a supplementary charge for pets (max one per cottage) of £16.

Arrival / Departure

Unless special arrangements have been made, please plan to arrive after 3pm and before 6pm on the day of arrival; and to leave before 10am on the day of departure.

Payment Methods

Payment can be made by credit transfer to our Co-op account or by cheque [to "Cwmbiga Farm Partnership"].

Cancellations

8 weeks or more before arrival: the full hire charge (less booking fee) will be refunded. 4 weeks or more before arrival: 50% of the hire charge (less booking fee) will be refunded.* Less than 4 weeks before arrival: none of the hire charge will be refunded.*

[*In both these instances, we will still seek to find alternative bookings. If we are successful, we will refund the amount of the hire charge covered by the alternative booking, less the booking fee. We recommend you take out commercial cancellation insurance.]

Additional Guests

The maximum capacity of each cottage is 8 persons. If 8 people are staying at a cottage, no additional guests will be admitted. Where a small party discount has been given, the full price for the stay will become payable if the number of persons staying at the cottage exceeds the number agreed.

Cleaning / Breakages / Damage

When we hand the cottage over, it will be clean and in good order. Please leave it as you found it. Rubbish for land fill should be placed in the black bins near the main entrance to the farm and rubbish for recycling placed in the three green bins near the front of the cottages.

We are sure that you will respect the property and its contents but we recognise that accidents happen. Breakages and damage (including damage caused by pets) other than normal wear and tear will need to be paid for, but only at cost.

A bond of £250 per cottage is required, payable when the balance of the booking charge is due. This is returnable if the cottages are left in good order and the terms of the booking have been complied with.